

Quality – Corrective Action



A Corrective Action Procedure has been installed at North Coast Electric. This step involves all Associates of North Coast. It empowers and provides them with a system to identify improvement opportunities. If a solution cannot be found at the Service Center level, then a Corrective Action is requested that causes a solution to be reached on a company-wide basis. Our procedure also provides for an evaluation status report and control log.

This procedure is presently being used at most of our North Coast Facilities.